

# Dell™ Latitude™ 13 Service Manual

[Working on Your Computer](#)  
[Removing and Replacing Parts](#)  
[Specifications](#)  
[System Setup](#)  
[Diagnostics](#)

---

## Notes, Cautions, and Warnings



**NOTE:** A NOTE indicates important information that helps you make better use of your computer.



**CAUTION:** A CAUTION indicates potential damage to hardware or loss of data if instructions are not followed.



**WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

If you purchased a Dell™ n Series computer, any references in this document to Microsoft® Windows® operating systems are not applicable.

---

Information in this document is subject to change without notice.  
© 2010 Dell Inc. All rights reserved.

Reproduction of this material in any manner whatsoever without the written permission of Dell Inc. is strictly forbidden.

Trademarks used in this text: *Dell*, the *DELL* logo, and *Latitude* are trademarks of Dell Inc.; *Intel*, *Core*, and *Celeron* are either trademarks or registered trademarks of Intel Corporation; *Microsoft*, *Windows*, *Windows Vista*, and the *Windows Vista* start button are either trademarks or registered trademarks of Microsoft Corporation in the United States and/or other countries; *Bluetooth* is a registered trademark of Bluetooth SIG, Inc.

Other trademarks and trade names may be used in this document to refer to either the entities claiming the marks and names or their products. Dell Inc. disclaims any proprietary interest in trademarks and trade names other than its own.

March 2010    Rev. A00

# System Setup

## Dell™ Latitude™ 13 Service Manual

- [Entering System Setup](#)
- [Boot Menu](#)
- [Navigation Keystrokes](#)
- [System Setup Menu Options](#)

Your computer offers the following BIOS and System Setup options:

- 1 Access System Setup by pressing <F2>
- 1 Bring up a one-time boot menu by pressing <F12>
- 1 Access the Intel® AMT settings by pressing <Ctrl> + <P>

## Entering System Setup

Press <F2> to enter System Setup and make changes to user-definable settings. If you have trouble entering System Setup using this key, press <F2> when the keyboard lights first flash.

## Boot Menu

Press <F12> when the Dell logo appears to initiate a one-time boot menu with a list of the valid boot devices for the computer. **Diagnostics** and **Enter Setup** options are also included in this menu. The devices listed on the boot menu depend on the bootable devices installed in the computer. This menu is useful when you are attempting to boot to a particular device or to bring up the diagnostics for the computer. Using the boot menu does not make any changes to the boot order stored in the BIOS.

## Navigation Keystrokes

Use the following keystrokes to navigate System Setup screens.


Navigation	
Action	Keystroke(s)
Expand and collapse field	<Enter>, left- or right-arrow key, or +/-
Expand or collapse all fields	< >
Exit BIOS	<Esc>—Remain in Setup, Save/Exit, Discard/Exit
Change a setting	Left or right-arrow key
Select field to change	<Enter>
Cancel modification	<Esc>
Reset defaults	<Alt><F> or <b>Load Defaults</b> menu option

## System Setup Menu Options

The following tables describe the menu options for the System Setup program.

General	
Option	Description
System Information	This section lists the primary hardware features of your computer. There are no configurable options in this section.
	1 <b>System Information</b>
	o BIOS Version
	o Service Tag
	o Asset Tag
	o Ownership Tag
	1 <b>Memory Information</b>
	o Memory Installed
	o Memory Available
	o Memory Speed
	o Memory Channel Mode
	o Memory Technology
	o DIMM A Size
	o DIMM B Size
	1 <b>Processor Information</b>
	o Processor Type
	o Core Count
	o Processor ID
	o Current Clock Speed
	o Minimum Clock Speed
	o Maximum Clock Speed
	1 <b>Device Information</b>
	o Primary Hard Drive
	o System eSATA Device
	o Video Controller
	o Video BIOS Version
	o Video Memory

	<ul style="list-style-type: none"> <li>o Panel Type</li> <li>o Native Resolution</li> <li>o Audio Controller</li> <li>o Wi-Fi Device</li> <li>o Cellular Device</li> <li>o Bluetooth Device</li> <li>o Integrated NIC MAC</li> </ul>
<b>Battery Information</b>	Displays the status of the battery and the type of AC adapter connected to the computer.
<b>Boot Sequence</b>	<p>Specifies the order in which the computer attempts to find an operating system.</p> <ul style="list-style-type: none"> <li>1 Diskette drive</li> <li>1 USB Storage Device</li> <li>1 CD/DVD/CD-RW Drive</li> <li>1 eSATA HDD</li> <li>1 Onboard NIC</li> </ul>
<b>Date/Time</b>	Displays current date and time settings.

	<b>NOTE:</b> System Configuration contains options and settings related to integrated system devices. Depending on your computer and installed devices, the items listed in this section may or may not appear.
---	---

System Configuration	
Option	Description
<b>Integrated NIC</b>	Allows you to configure the integrated network controller. The options are: <b>Disabled</b> , <b>Enabled</b> , <b>Enabled w/PXE</b> , and <b>Enabled w/RPL</b> .
<b>System Management</b>	Allows you to configure the system management options. The options are: <b>Disabled</b> , <b>Alert Only</b> , <b>ASF 2.0</b> , and <b>DASH/ASF 2.0</b> .
<b>SATA Operation</b>	Allows you to configure the operating mode of the internal SATA hard drive controller. The options are: <b>Disabled</b> , <b>ATA</b> , and <b>AHCI</b> .
<b>Miscellaneous Devices</b>	<p>Allows you to enable or disable the following devices:</p> <ul style="list-style-type: none"> <li>1 eSATA Ports</li> <li>1 External USB Port</li> <li>1 Microphone</li> </ul> <p>Default setting: <b>All enabled</b>.</p>

Video	
Option	Description
<b>LCD Brightness</b>	Allows you to set the display brightness depending up on the power source ( <b>On Battery</b> and <b>On AC</b> ).

Security	
Option	Description
<b>Admin Password</b>	<p>Allows you to set, change, or delete the administrator (admin) password. When set, the admin password enables several security features including:</p> <ul style="list-style-type: none"> <li>1 Restricts changes to the settings in Setup</li> <li>1 Restricts the boot devices listed in the &lt;F12&gt; Boot Menu to those enabled in the "Boot Sequence" field</li> <li>1 Prohibits changes to the owner and asset tags</li> <li>1 Substitutes for the system and hard drive password</li> </ul> <p><b>NOTE:</b> You must set the admin password before you set the system or hard drive password.  <b>NOTE:</b> Successful password changes take effect immediately.  <b>NOTE:</b> Deleting the admin password automatically deletes the system password as well.</p>
<b>System Password</b>	<p>Allows you to set, change, or delete the system password. When set, your computer requests you to enter the system password every time your computer turns on or restarts.</p> <p><b>NOTE:</b> Successful password changes take effect immediately.</p>
<b>Internal HDD Password</b>	This field lets you set, change, or delete the password on the system's internal hard disk drive (HDD). Successful changes take place immediately and require a system restart. The HDD password travels with the hard drive, so the HDD is protected even when installed in another system.
<b>Password Bypass</b>	<p>Allows you to bypass the system and internal hard drive password prompts when your computer restarts or resumes from standby.</p> <p>You can set <b>Password Bypass</b> to: <b>Disabled</b>, <b>Reboot Bypass</b>, <b>Resume Bypass</b>, and <b>Reboot &amp; Resume Bypass</b>.</p> <p><b>NOTE:</b> You cannot bypass the system or hard drive password when you turn on your computer that has been shut down.</p>
<b>Password Change</b>	Allows you to enable or disable changes to the System and hard drive passwords when the admin password is set.
<b>TPM Security</b>	<p>Allows you to enable or disable the Trusted Platform Module (TPM) on the computer.</p> <p><b>NOTE:</b> Disabling this option does not change any settings you may have made to the TPM, or delete any information or keys you may have stored there.</p> <p>When TPM is enabled, the following options are available:</p> <ul style="list-style-type: none"> <li>1 <b>Deactivate</b>—Disables the TPM. The TPM restricts access to the stored owner information and does not execute any commands that use TPM resources.</li> <li>1 <b>Activate</b>—Enables and activates the TPM.</li> <li>1 <b>Clear</b>—Clears the owner information stored in the TPM.</li> </ul>
	Allows you to enable or disable the optional Computrace software. The options are <b>Deactivate</b> , <b>Disable</b> , and <b>Activate</b> .

Computrace®	<b>NOTE:</b> The <b>Activate</b> and <b>Disable</b> options will permanently activate or disable the feature and no further changes will be allowed.
CPU XD Support	Allows you to enable or disable the Execute Disable mode of the processor.  Default setting: <b>Enabled</b>

Performance	
Option	Description
Multi Core Support	Enables or disables multi-core support for the processor.
Intel® SpeedStep™	Enables or disables the Intel SpeedStep feature.

Power Management	
Option	Description
Wake on AC	Allows you to enable or disable the computer from turning on automatically when an AC adapter is connected.
Auto On Time	Allows you to set the time at which the computer must turn on automatically.  You can set the of days, if any, when you would like the system to turn on automatically. The settings are <b>Disabled</b> , <b>Everyday</b> , or <b>Weekdays</b> .  Default setting: <b>Off</b>
USB Wake Support	Allows you to enable or disable the ability of USB devices to wake the computer from Standby.  This feature is only functional when the AC power adapter is connected. If the AC power adapter is removed during Standby, the BIOS will remove power from all of the USB ports to conserve battery power.
Wake on LAN/WLAN	Allows the computer to turn on by a special LAN signal or from Hibernation state when triggered by a special wireless LAN signal. Wake-up from the Standby state is unaffected by this setting and must be enabled in the operating system.  <ul style="list-style-type: none"> <li>1 <b>Disabled</b> — Do not allow the system to power on when it receives a wake-up signal from the LAN or wireless LAN.</li> <li>1 <b>LAN Only</b> — Allow the system to be powered on by special LAN signals.</li> <li>1 <b>WLAN Only</b> — Allow the system to be powered on by special WLAN signals.</li> <li>1 <b>LAN or WLAN</b> — Allow the system to be powered on by special LAN or wireless LAN signals.</li> </ul> The factory default setting is <b>Off</b> .
ExpressCharge	Allows you to enable or disable the ExpressCharge feature.  <b>NOTE:</b> ExpressCharge may not be available for all batteries.
Charger Behavior	Allows you to enable or disable the battery charger. If disabled, the battery will not lose power when the system is connected to an AC adapter but it will not charge either.  Default setting: <b>Charger Enabled</b>

POST Behavior	
Option	Description
Adapter Warnings	Allows you to enable or disable the BIOS warning messages when you use certain power adapters. The BIOS displays these messages if you attempt to use a power adapter that has too little capacity for your configuration.  The factory default setting is <b>Enabled</b> .
Keypad (Embedded)	Allows you to select one of two methods to enable the keypad that is embedded in the internal keyboard.  <ul style="list-style-type: none"> <li>1 <b>Fn Key Only</b> — The keypad is only enabled when you hold down the &lt;Fn&gt; key.</li> <li>1 <b>By Num Lk</b> — The keypad is enabled when (1) the Num Lock LED is on and (2) no external keyboard is attached. Note that the system might not notice immediately when an external keyboard is detached.</li> </ul> <b>NOTE:</b> When Setup is running, this field has no effect—Setup works in the <b>Fn Key Only</b> mode.  Default setting: <b>Fn Key Only</b> .
Numlock LED	Allows you to enable or disable the Num Lock LED when the computer boots.  Default setting: <b>Enabled</b> .
USB Emulation	Defines how the BIOS handles the USB devices. USB emulation is always enabled during POST.  The factory default setting is <b>Enabled</b> .
Fn Key Emulation	Allows you to use the <Scroll Lock> key on an external PS/2 keyboard the same way you use the <Fn> key on the computer's internal keyboard.  <b>NOTE:</b> USB keyboards cannot emulate the <Fn> key if you are running an ACPI operating system such as Microsoft® Windows® XP. USB keyboards will only emulate the <Fn> key in non-ACPI mode (e.g., when you are running a DOS).  Default setting: <b>Enabled</b> .
Fast Boot	Allows you to enable or disable the Fast Boot feature. The following options are available:  <ul style="list-style-type: none"> <li>1 <b>Minimal</b> — Boot quickly unless the BIOS has been updated, memory changed, or the previous POST did not complete.</li> <li>1 <b>Thorough</b> — Do not skip any steps in the boot process.</li> <li>1 <b>Auto</b> — Allow the operating system to control this setting (this works only when the operating system supports Simple Boot Flag).</li> </ul> Default setting: <b>Minimal</b>
Intel Fast Call for Help	Used in conjunction with iAMT 4.0. Allows users to initiate contact with a management console while residing outside of the corporate infrastructure (i.e. remote location, behind a firewall or NAT, etc.) Use the check box to enable / disable this feature.

Virtualization Support	
Option	Description
VT for Direct I/O	Specifies whether a Virtual Machine Monitor (VMM) can utilize the additional hardware capabilities provided by Intel Virtualization Technology for Direct I/O. Default setting: <b>Disabled</b> .

Wireless	
Option	Description
Wireless Devices	Allows you to enable or disable the following wireless devices: <b>Internal WWAN</b> , <b>Internal WLAN</b> , and <b>Internal Bluetooth</b> .

Maintenance	
Option	Description
Service Tag	Displays your computer's Service Tag. If for some reason the Service Tag was not already set, you would be able to use this field to set it. If a Service Tag has not been set for this computer, the computer will automatically bring up this screen when you enter the BIOS. You will be prompted to enter the Service Tag.
Asset Tag	Allows you to create a system Asset Tag. The field can only be updated if the Asset Tag is not already set.

System Logs	
Option	Description
BIOS Events	Allows you to view and clear BIOS POST events. It includes the date and time of the event as well as the LED code.
DellDiag Events	Allows you to view the diagnostic results from Dell Diagnostics and PSA. It includes the time and date, the diagnostic and version which was run and the resulting code.
Thermal Events	Allows you to view and clear thermal events. It includes the date and time as well as the name of the event.
Power Events	Allows you to view and clear power events. It includes the date and time of the event as well as the power state and reason.

[Back to Contents Page](#)



Expand All Collapse All

#### Introduction

Welcome  
Using This Material  
Course Introduction

#### Product Overview

System Overview  
Essential Knowledge  
Software  
Drivers  
Bios Simulation  
Bios Options  
Diagnostic Tools

#### Chassis

CRU Listing  
Chassis View

#### Field Service Information

Safety Precautions  
Service Issues  
Interactive Teardown  
Disassembly and Reassembly  
| Hard Drive Cable Kit |  
Express Card  
SD Memory Card  
Bottom Base Cover  
Battery  
SIM Card  
SIM Board  
WLAN  
WWAN  
Audio Board / Hard Drive  
Hal Sensor Board  
Speaker  
LED Cover  
Memory  
Keyboard  
Card Reader Board  
Coin-Cell Battery  
System Board  
Heat Sink / CPU Fan  
Bluetooth®  
Palm Rest / LCD Assembly  
LCD Bezel  
LCD Panel  
Camera  
LCD Top Cover

#### Appendixes

Specifications  
Online Review  
Document History  
Document Outline  
Printer-Friendly Format

## Hard Drive Cable Kit



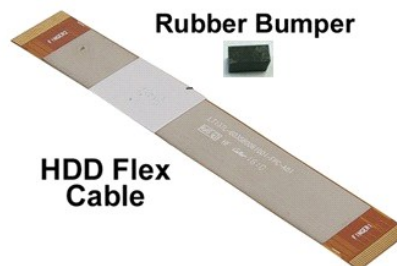
**CAUTION:**  
Please follow the [Safety Precautions](#) before removing any part from the system.

### Installing The Hard Drive Cable Kit

#### 1. Pre-Removal Instructions

Technicians need to remove the following components prior proceeding to installing the hard drive cable kit:

1. Remove the [Express Card](#)
2. Remove the [SD Memory Card](#)
3. Remove the [Bottom Base Cover](#)
4. Remove the [Battery](#)



#### 2. Establishing image.



3. Disconnect both end of the existing hard drive flex cable from the system board and hard drive connectors.

4. The hard drive flex cable is attached with a double sided tape. Peel off the cable from the system.

5. Remove the cloth tape from the card reader board edge.



**NOTE:**  
Skip this step if the cloth tape is not there.



**NOTE:**

The steps described below address HDD flex cable broken issue. This new solution will improve serviceability that will ease DSP installation.

Step 1: Arrange the cable in order to leave assembly space of new rubber.



Step 2: Peel off the double sided tape and attach the rubber bumper to the system.



**NOTE:**

It is important that the onsite technician paste the rubber bumper to the right position as shown in this step in order to protect the replacement cable from being cut by the card reader board edge.



Step 3: After adding the rubber bumper, re-assemble the cable.



**NOTE:**

Cable should be pressed back to the gap between board and HDD



Step 4: Fix the cable and rubber as indicated in the diagrams below.

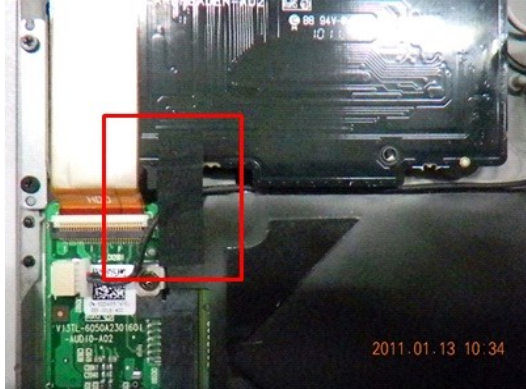


**NOTE:**

The tape used here is for fixing black cable 100%.







6. Peel off the double sided tape from the hard drive flex cable. Connect the cable end labeled 'HDD' to the hard drive connector first, follow by connecting the other end to the system board connector
7. Press down the cable to attach the double sided tape to the card reader board. Using the halo lines on the below picture as a guideline, do not press beyond the suggested line or to the edge of the card reader to prevent unnecessary bent to the flex cable.
8. Re-install back the pre-removal part in reverse order.



**NOTE:**

When replacing the bottom base cover, do not add unnecessary pressure at the hard drive and card reader location. This is to avoid unnecessary contact between the flex cable and the card reader board edge.

Refer to the [Bottom Base Cover](#) replacement procedure for further info.

[Previous](#)

[Next](#)








## Diagnostics

### Dell™ Latitude™ 13 Service Manual

- [Device Status Lights](#)
- [Battery Status Lights](#)
- [Battery Charge and Health](#)
- [Keyboard Status Lights](#)
- [LED Error Codes](#)

## Device Status Lights

-  Turns on when you turn on the computer and blinks when the computer is in a power management mode.
-  Turns on when the computer reads or writes data.
-  Turns on steadily or blinks to indicate battery charge status.
-  Turns on when wireless networking is enabled.
-  Turns on when a card with Bluetooth® wireless technology is enabled. To turn off only the Bluetooth wireless technology function, right-click the icon in the system tray and select **Disable Bluetooth Radio**.

## Battery Status Lights

If the computer is connected to an electrical outlet, the battery light operates as follows:

- 1. **Alternately blinking amber light and blue light** — An unauthenticated or unsupported, non-Dell AC adapter is attached to your laptop.
- 1. **Alternately blinking amber light with steady blue light** — Temporary battery failure with AC adapter present.
- 1. **Constantly blinking amber light** — Fatal battery failure with AC adapter present.
- 1. **Light off** — Battery in full charge mode with AC adapter present.
- 1. **Blue light on** — Battery in charge mode with AC adapter present.




## Battery Charge and Health

To check the battery charge, press and release the status button on the battery charge gauge to illuminate the charge-level lights. Each light represents approximately 20 percent of the total battery charge. For example, if four lights are on, the battery has 80 percent of its charge remaining. If no lights appear, the battery has no charge.

To check battery health using the charge gauge, press and hold the status button on the battery charge gauge for at least 3 seconds. If no lights appear, the battery is in good condition and more than 80 percent of its original charge capacity remains. Each light represents incremental degradation. If five lights appear, less than 60 percent of the charge capacity remains, and you should consider replacing the battery.



## Keyboard Status Lights

The green lights located above the keyboard indicate the following:

-  Turns on when the numeric keypad is enabled.
-  Turns on when the Caps Lock function is enabled.
-  Turns on when the Scroll Lock function is enabled.

## LED Error Codes

The following table shows the possible LED codes that may display in a no-POST situation.

Appearance	Description	Next Step
<b>ON-FLASH-FLASH</b> 	No SODIMMs are installed	<ol style="list-style-type: none"><li>1. Install supported memory modules.</li><li>2. If memory is already present, reseat the module(s) one at time in each slot.</li><li>3. Try known good memory from another computer or replace the memory.</li><li>4. Replace the system board.</li></ol>
<b>FLASH-ON-ON</b> 	System board error	<ol style="list-style-type: none"><li>1. Reseat the processor.</li><li>2. Replace the system board.</li><li>3. Replace the processor.</li></ol>

<b>FLASH-ON-FLASH</b> 	display panel error	<ol style="list-style-type: none"> <li>1. Reseat the display cable.</li> <li>2. Replace the display panel.</li> <li>3. Replace the video card/system board.</li> </ol>
<b>OFF-FLASH-OFF</b> 	Memory compatibility error	<ol style="list-style-type: none"> <li>1. Install compatible memory modules.</li> <li>2. If two modules are installed remove one and test. Try the other module in the same slot and test. Test the other slot with both modules.</li> <li>3. Replace the memory.</li> <li>4. Replace the system board.</li> </ol>
<b>ON-FLASH-ON</b> 	Memory is detected but has errors	<ol style="list-style-type: none"> <li>1. Reseat the memory.</li> <li>2. If two modules are installed remove one and test. Try the other module in the same slot and test. Test the other slot with both modules.</li> <li>3. Replace the memory.</li> <li>4. Replace the system board.</li> </ol>
<b>OFF-FLASH-FLASH</b> 	Modem error	<ol style="list-style-type: none"> <li>1. Reseat the modem.</li> <li>2. Replace the modem.</li> <li>3. Replace the system board.</li> </ol>
<b>FLASH-FLASH-FLASH</b> 	System board error	<ol style="list-style-type: none"> <li>1. Replace the system board.</li> </ol>
<b>FLASH-FLASH-OFF</b> 	Option ROM error	<ol style="list-style-type: none"> <li>1. Reseat the device.</li> <li>2. Replace the device.</li> <li>3. Replace the system board.</li> </ol>
<b>OFF-ON-OFF</b> 	Storage device error	<ol style="list-style-type: none"> <li>1. Reseat the hard drive and optical drive.</li> <li>2. Test the computer with just the hard drive and just the optical drive.</li> <li>3. Replace the device that is causing the failure.</li> <li>4. Replace the system board.</li> </ol>
<b>FLASH-FLASH-ON</b> 	Video card error	<ol style="list-style-type: none"> <li>1. Replace the system board.</li> </ol>

[Back to Contents Page](#)

[Back to Contents Page](#)

## Removing and Replacing Parts

**Dell™ Latitude™ 13 Service Manual**

- [ExpressCard](#)
- [Base Cover](#)
- [Wireless Local Area Network \(WLAN\) Card](#)
- [Hard Drive and Audio Board](#)
- [Speaker](#)
- [Memory](#)
- [Subscriber Identity Module \(SIM\) Card](#)
- [Coin-Cell Battery](#)
- [Heat Sink and Fan Assembly](#)
- [Display Panel](#)
- [Palm Rest and Display Assembly](#)
- [Secure Digital \(SD\) Card](#)
- [Battery](#)
- [Display Closure Sensor](#)
- [LED Cover](#)
- [Keyboard](#)
- [ExpressCard/SD Card Reader](#)
- [SIM Card Reader](#)
- [System Board](#)
- [Internal Card With Bluetooth® Wireless Technology](#)
- [Display Bezel](#)
- [Camera](#)
- [Hard Drive Cable Kit](#)

---


[Back to Contents Page](#)

[Back to Contents Page](#)

## Specifications

### Dell™ Latitude™ 13 Service Manual

- [System Information](#)
- [Memory](#)
- [Audio](#)
- [ExpressCard](#)
- [Display](#)
- [Touchpad](#)
- [AC Adapter](#)
- [Environmental](#)
- [Processor](#)
- [Video](#)
- [Communications](#)
- [Ports and Connectors](#)
- [Keyboard](#)
- [Battery](#)
- [Physical](#)

 **NOTE:** Offerings may vary by region. For more information regarding the configuration of your computer, click **Start→ Help and Support** and select the option to view information about your computer.

System Information	
Chipset	Mobile Intel® GS45 Express Chipset
DRAM bus width	64-bit buses
Processor address bus width	36 bits
Flash EPROM	SPI 16 Mbits

Processor	
Types	Intel Celeron® Ultra Low Voltage (ULV) Intel Core™2 Solo ULV Intel Core2 Duo ULV
L2 cache	Intel Celeron ULV – 1MB Intel Core2 Solo ULV – 3 MB Intel Core2 Duo ULV – 3 MB
External bus frequency	800 MHz

Memory	
Type	DDR3
Speed	supported: 1067 MHz functional: 800 MHz due to limitations of the front side bus (FSB)
Connector	one SODIMM socket
Module capacities	1 GB, 2 GB, or 4 GB
Minimum memory	1 GB
Maximum memory	4 GB

Video	
Type	Integrated on system board
Controller	Intel GMA 4500MHD
Output	15-pin VGA connector

Audio	
Type	two-channel high definition audio
Controller	Realtek ALC269
Stereo conversion	24-bit (analog-to-digital and digital-to-analog)
Interface:	
Internal	high definition audio
External	microphone connector stereo headphones/external speakers connector
Speakers	one 1.5 W
Internal speaker amplifier	1.5 W
Volume controls	keyboard function keys (Fn+F3/F4/F5) and program menus

Communications	
Network adapter	10/100/1000 Mbps Broadcom NetXtreme Ethernet LAN
Wireless	dedicated WLAN, WWAN, and Bluetooth® wireless support if optional cards are purchased

ExpressCard
-------------

<b>NOTE:</b> The ExpressCard slot does <i>not</i> support PC Cards.	
ExpressCard connector	ExpressCard slot
Cards supported	34-mm ExpressCards

Ports and Connectors	
Audio	microphone connector stereo headphone/ speakers connector
Video	15-pin VGA connector
Network adapter	RJ-45 connector
USB	one 4-pin USB 2.0-compliant connector one eSATA/USB 2.0-compliant connector
Memory-card slot	5-in-1 memory-card slot supporting MS, MS Pro, SD, SDHC, and MMC cards
Mini Card	PCI-E Half-Mini Card support for WLAN PCI-E Mini Card support for WWAN

Display	
Type	white light emitting diode (WLED) anti-glare LCD
Size	13.3-inch high definition (HD)
Active area (X/Y)	293.40 mm x 165.00 mm
Dimensions:	
Height	188.80 mm (7.43 inches)
Width	314.10 mm (12.37 inches)
Diagonal	337.80 mm (13.30 inches)
Maximum resolution	1366 x 768 pixels at 262 K colors
Typical brightness	200 nits
Operating angle	0 degree (closed) to 135 degrees
Refresh rate	40 Hz and 60 Hz
Viewing angles:	
Horizontal	40/40 degrees
Vertical	15/30 degrees
Pixel pitch	0.2148 mm

Keyboard	
Number of keys	United States and Canada: 83 keys International: 87 keys Japan: 90 keys
Layout	QWERTY/AZERTY/Kanji

Touchpad	
Active area:	
X-axis	81.00 mm (3.19 inches)
Y-axis	42.00 mm (1.65 inches)

Battery	
Type	6-cell "smart" lithium-ion (30 WHr)
Charge time with computer off	approximately 4 hours (on a fully discharged battery)
Operating time	battery operating time varies depending on operating conditions and can significantly reduce under certain power-intensive conditions
Life span	approximately 300 charge/discharge cycles
Dimensions:	
Depth	155.20 mm (6.11 inches)
Height	5.35 mm (0.21 inches)
Width	177.60 mm (6.99 inches)
Voltage	11.10 VDC
Temperature range:	
Operating	0 °C to 35 °C (32 °F to 95 °F)
Storage	-40 °C to 60 °C (-40 °F to 140 °F)
Coin-cell battery	3 V CR2025 lithium

AC Adapter
------------

Type	
Input voltage	100–240 VAC
Input current (maximum)	1.5 A
Input frequency	50 Hz–60 Hz
Output current	4.34 A (maximum at 4-second pulse) 3.34 A (continuous)
Output voltage	19.5 +/- 1.0 VDC
Dimensions:	
Height	16 mm (0.63 inches)
Width	66 mm (2.60 inches)
Depth	127 mm (5.00 inches)
Weight (approximate)	0.29 kg (0.64 lb)
Temperature range:	
Operating	0° C to 40° C (32° F to 104° F)
Storage	–40° C to 70° C (–40° F to 158° F)

<b>Physical</b>	
Height (front to back)	16.50 mm – 19.70 mm (0.65 inch – 0.78 inch)
Width	330 mm (12.99 inches)
Depth	230 mm (9.05 inches)
Weight (approximate)	1.60 kg (3.53 lb)

<b>Environmental</b>	
Temperature range:	
Operating	0° C to 35° C (32° F to 95° F)
Storage	–40° C to 65° C (–40° F to 149° F)
Relative humidity (maximum):	
Operating	10% – 90% (noncondensing)
Storage	5% – 95% (noncondensing)
Maximum vibration:	
Operating	0.66 Grms (2 Hz–600 Hz)
Non-operating	1.30 Grms (2 Hz–600 Hz)
<b>NOTE:</b> Vibration is measured using a random-vibration spectrum that simulates user environment.	
Maximum shock:	
Operating	142 G (2 ms)
Non-operating	162 G (2 ms)
<b>NOTE:</b> Shock is measured with hard drive in head-parked position and a 2-ms half-sine pulse.	

---

[Back to Contents Page](#)



[Back to Contents Page](#)

## Hard Drive and Audio Board

Dell™ Latitude™ 13 Service Manual

**WARNING:** Before working inside your computer, read the safety information that shipped with your computer. For additional safety best practices information, see the Regulatory Compliance Homepage at [www.dell.com/regulatory\\_compliance](http://www.dell.com/regulatory_compliance).

---

### Removing the Hard Drive and Audio Board



**NOTE:** You may need to install Adobe® Flash® Player from [Adobe.com](http://Adobe.com) in order to view the illustrations below.

1. Follow the procedures in [Before Working Inside Your Computer](#).
2. Remove the [ExpressCard](#), if applicable.
3. Remove the [SD card](#), if applicable.
4. Remove the [base cover](#).
5. Remove the [battery](#).
6. Disconnect the speaker cable from the audio board.
7. Disconnect the hard-drive data cable from the audio board.
8. Remove the screws that secure the audio board and the hard drive to the computer.
9. Lift and remove the hard drive assembly and audio board from the computer.
10. Disengage the audio board from the hard drive.
11. Remove the screws that secure the hard-drive bracket to the hard drive.
12. Remove the hard drive from the hard-drive bracket.

### Replacing the Hard Drive and Audio Board

To replace the hard drive and audio board, perform the above steps in reverse order.

---

[Back to Contents Page](#)

[Back to Contents Page](#)

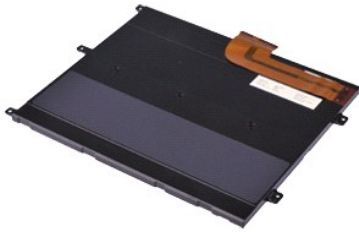
## Battery

### Dell™ Latitude™ 13 Service Manual

**WARNING:** Before working inside your computer, read the safety information that shipped with your computer. For additional safety best practices information, see the Regulatory Compliance Homepage at [www.dell.com/regulatory\\_compliance](http://www.dell.com/regulatory_compliance).

---

## Removing the Battery



**NOTE:** You may need to install Adobe® Flash® Player from [Adobe.com](http://Adobe.com) in order to view the illustrations below.

1. Follow the procedures in [Before Working Inside Your Computer](#).
2. Remove the [ExpressCard](#), if applicable.
3. Remove the [SD card](#), if applicable.
4. Remove the [base cover](#).
5. Lift the black cable-release clip to release the battery cable from the connector on the system board and disconnect the battery cable.
6. Remove the screws that secure the battery to the computer.
7. Lift the battery up and away from the computer.

## Replacing the Battery

To replace the battery, perform the above steps in reverse order.

---

[Back to Contents Page](#)

## Internal Card With Bluetooth® Wireless Technology

### Dell™ Latitude™ 13 Service Manual

**WARNING:** Before working inside your computer, read the safety information that shipped with your computer. For additional safety best practices information, see the Regulatory Compliance Homepage at [www.dell.com/regulatory\\_compliance](http://www.dell.com/regulatory_compliance).

---

## Removing the Bluetooth Card



**NOTE:** You may need to install Adobe® Flash® Player from [Adobe.com](http://Adobe.com) in order to view the illustrations below.

1. Follow the procedures in [Before Working Inside Your Computer](#).
2. Remove the [ExpressCard](#), if applicable.
3. Remove the [SD card](#), if applicable.
4. Remove the [base cover](#).
5. Remove the [battery](#).
6. Remove the [hard drive and audio board](#).
7. Remove the [WLAN card](#).
8. Remove the [LED cover](#).
9. Remove the [memory](#).
10. Remove the [keyboard](#).
11. Remove the [card reader](#).
12. Remove the [coin-cell battery](#).
13. Remove the [system board](#).
14. Remove the screw that secures the Bluetooth card to the system board.

15. Lift the Bluetooth card up and away from the system board.

## Replacing the Bluetooth Card

To replace the Bluetooth card, perform the above steps in reverse order.

---

[Back to Contents Page](#)

## Base Cover

Dell™ Latitude™ 13 Service Manual

**WARNING:** Before working inside your computer, read the safety information that shipped with your computer. For additional safety best practices information, see the Regulatory Compliance Homepage at [www.dell.com/regulatory\\_compliance](http://www.dell.com/regulatory_compliance).

---

### Removing the Base Cover



**NOTE:** You may need to install Adobe® Flash® Player from [Adobe.com](http://Adobe.com) in order to view the illustrations below.

1. Follow the procedures in [Before Working Inside Your Computer](#).
2. Remove the [ExpressCard](#), if applicable.
3. Remove the [SD card](#), if applicable.
4. Remove the screws that secure the base cover to the computer.
5. Remove the screws that secure the base cover to the back of the computer.
6. Slide the base cover towards the front of the computer.
7. Lift the base cover up and away from the computer.

### Replacing the Base Cover

To replace the base cover, perform the above steps in reverse order.

---

[Back to Contents Page](#)

[Back to Contents Page](#)

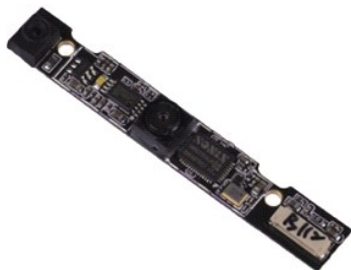
## Camera

### Dell™ Latitude™ 13 Service Manual

**WARNING:** Before working inside your computer, read the safety information that shipped with your computer. For additional safety best practices information, see the Regulatory Compliance Homepage at [www.dell.com/regulatory\\_compliance](http://www.dell.com/regulatory_compliance).

---

## Removing the Camera



**NOTE:** You may need to install Adobe® Flash® Player from [Adobe.com](http://Adobe.com) in order to view the illustrations below.

1. Follow the procedures in [Before Working Inside Your Computer](#).
  2. Remove the [ExpressCard](#), if applicable.
  3. Remove the [SD card](#), if applicable.
  4. Remove the [base cover](#).
  5. Remove the [battery](#).
  6. Remove the [display bezel](#).
  7. Remove the [display panel](#).
  8. Using a plastic scribe, gently pry the camera to release it from the display cover.
- 
9. Disconnect the camera cable from the camera, and remove the camera from the computer.

## Replacing the Camera

To replace the camera, perform the above steps in reverse order.

---

[Back to Contents Page](#)

[Back to Contents Page](#)

## ExpressCard/SD Card Reader

Dell™ Latitude™ 13 Service Manual

**WARNING:** Before working inside your computer, read the safety information that shipped with your computer. For additional safety best practices information, see the Regulatory Compliance Homepage at [www.dell.com/regulatory\\_compliance](http://www.dell.com/regulatory_compliance).

---

### Removing the ExpressCard/SD Card Reader



**NOTE:** You may need to install Adobe® Flash® Player from [Adobe.com](http://Adobe.com) in order to view the illustrations below.

1. Follow the procedures in [Before Working Inside Your Computer](#).
2. Remove the [ExpressCard](#), if applicable.
3. Remove the [SD card](#), if applicable.
4. Remove the [base cover](#).
5. Remove the [battery](#).
6. Remove the [hard drive and audio board](#).
7. Remove the [WLAN card](#).
8. Remove the [LED cover](#).
9. Remove the [memory](#).
10. Remove the [keyboard](#).
11. Remove the screws that secure the card reader to the computer.
12. Carefully turn over the computer.
13. Lift the clip that secures the hard-drive data cable to the system board and disconnect it from its connector on the system board.
14. Lift the card reader up and away from the computer.

### Replacing the Card Reader

To replace the card reader, perform the above steps in reverse order.

---

[Back to Contents Page](#)

[Back to Contents Page](#)

## Coin-Cell Battery


Dell™ Latitude™ 13 Service Manual

**WARNING:** Before working inside your computer, read the safety information that shipped with your computer. For additional safety best practices information, see the Regulatory Compliance Homepage at [www.dell.com/regulatory\\_compliance](http://www.dell.com/regulatory_compliance).

---

### Removing the Coin-Cell Battery



 **NOTE:** You may need to install Adobe® Flash® Player from [Adobe.com](http://Adobe.com) in order to view the illustrations below.

1. Follow the procedures in [Before Working Inside Your Computer](#).
2. Remove the [ExpressCard](#), if applicable.
3. Remove the [SD card](#), if applicable.
4. Remove the [base cover](#).
5. Remove the [battery](#).
6. Remove the [hard drive and audio board](#).
7. Remove the [LED cover](#).
8. Remove the [keyboard](#).
9. Remove the [card reader](#).
10. Remove the tape that secures the coin-cell battery cable to the computer.

11. Disconnect the coin-cell battery cable from the system board.

12. Remove the coin-cell battery and cable from the computer.

### Replacing the Coin-Cell Battery

To replace the coin-cell battery, perform the above steps in reverse order.

---

[Back to Contents Page](#)

[Back to Contents Page](#)

## ExpressCard

### Dell™ Latitude™ 13 Service Manual

**WARNING:** Before working inside your computer, read the safety information that shipped with your computer. For additional safety best practices information, see the Regulatory Compliance Homepage at [www.dell.com/regulatory\\_compliance](http://www.dell.com/regulatory_compliance).

---

## Removing the ExpressCard



**NOTE:** You may need to install Adobe® Flash® Player from [Adobe.com](http://Adobe.com) in order to view the illustrations below.

1. Follow the procedures in [Before Working Inside Your Computer](#).
2. Press in on the ExpressCard to release it from the computer.
3. Slide the ExpressCard out of the computer.

## Replacing the ExpressCard

To replace the ExpressCard, perform the above steps in reverse order.

---

[Back to Contents Page](#)



[Back to Contents Page](#)

## Display Closure Sensor

Dell™ Latitude™ 13 Service Manual

**WARNING:** Before working inside your computer, read the safety information that shipped with your computer. For additional safety best practices information, see the Regulatory Compliance Homepage at [www.dell.com/regulatory\\_compliance](http://www.dell.com/regulatory_compliance).

---

### Removing the Display Closure Sensor



**NOTE:** You may need to install Adobe® Flash® Player from [Adobe.com](http://Adobe.com) in order to view the illustrations below.

1. Follow the procedures in [Before Working Inside Your Computer](#).
2. Remove the [ExpressCard](#), if applicable.
3. Remove the [SD card](#), if applicable.
4. Remove the [base cover](#).
5. Remove the [battery](#).
6. Remove the screw that secures the display closure board to the computer.
7. Carefully slide the white latch to disconnect the flex cable that connects the display closure sensor to the computer.
8. Remove the display closure sensor from the computer.

### Replacing the Display Closure Sensor

To replace the display closure sensor, perform the above steps in reverse order.

---

[Back to Contents Page](#)

[Back to Contents Page](#)

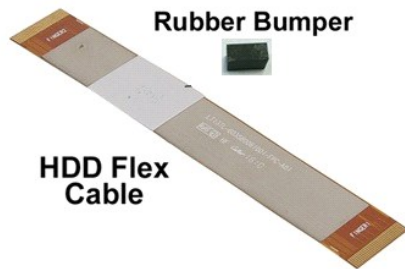
## Hard Drive Cable Kit

Dell™ Latitude™ 13 Service Manual

**WARNING:** Before working inside your computer, read the safety information that shipped with your computer. For additional safety best practices information, see the Regulatory Compliance Homepage at [www.dell.com/regulatory\\_compliance](http://www.dell.com/regulatory_compliance).

---

### Installing the Hard Drive Cable Kit

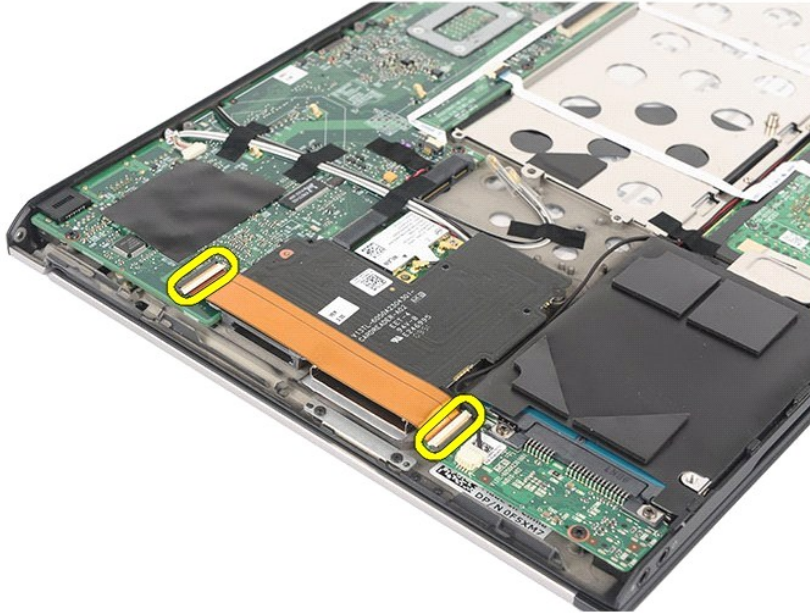


**NOTE:** You may need to install Adobe® Flash® Player from [Adobe.com](http://Adobe.com) in order to view the illustrations below.

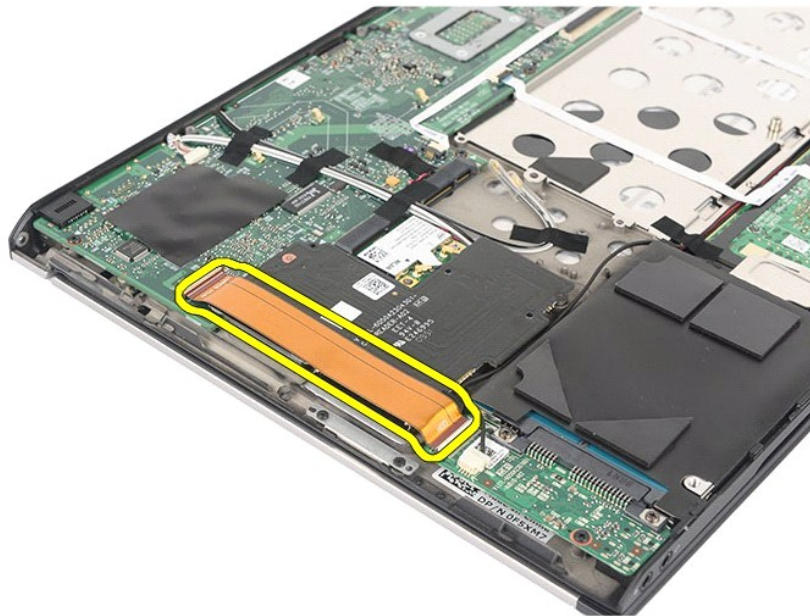
1. Follow the procedures in [Before Working Inside Your Computer](#).
2. Remove the [ExpressCard](#), if applicable.
3. Remove the [SD card](#), if applicable.
4. Remove the [base cover](#).
5. Remove the [battery](#).




6. Disconnect both ends of the existing hard drive flex cable from the system board and hard drive connectors.

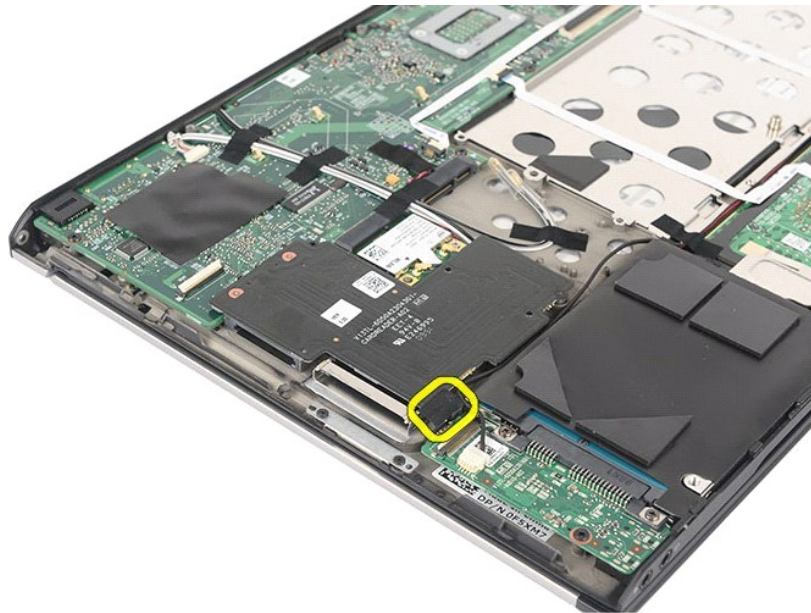


7. The hard drive flex cable is attached with a double sided tape. Peel off the cable from the system.



8. Remove the cloth tape from the card reader board edge.

 **NOTE:** Skip this step if the cloth tape is not present.



Step 1: Arrange the cable in order to leave assembly space of new rubber.




Step 2: Peel off the double sided tape and attach the rubber bumper to the system.






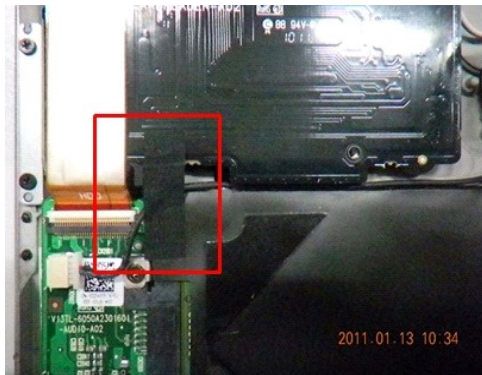
Step 3: After adding the rubber bumper, re-assemble the cable.

 **NOTE:** Cable should be pressed back to the gap between board and HDD



Step 4: Fix the cable and rubber as indicated in the diagrams below.

 **NOTE:** The tape used here is for fixing black cable 100%.



9. Peel off the double sided tape from the hard drive flex cable. Connect the cable end labeled 'HDD' to the hard drive connector first, follow by connecting the other end to the system board connector.



10. Press down the cable to attach the double sided tape to the card reader board. Using the halo lines on the below picture as a guideline, do not press beyond the suggested line or to the edge of the card reader to prevent unnecessary bent to the flex cable.



11. Re-install back the pre-removal part in reverse order.



**NOTE:** When replacing the bottom base cover, do not add unnecessary pressure at the hard drive and card reader location. This is to avoid unnecessary cc edge.

Refer to the Bottom [Base Cover](#) replacement procedure for further information.

---

[Back to Contents Page](#)

## Heat Sink and Fan Assembly

Dell™ Latitude™ 13 Service Manual

**WARNING:** Before working inside your computer, read the safety information that shipped with your computer. For additional safety best practices information, see the Regulatory Compliance Homepage at [www.dell.com/regulatory\\_compliance](http://www.dell.com/regulatory_compliance).

---

### Removing the Heat Sink and Fan Assembly



**NOTE:** You may need to install Adobe® Flash® Player from [Adobe.com](http://Adobe.com) in order to view the illustrations below.

1. Follow the procedures in [Before Working Inside Your Computer](#).
2. Remove the [ExpressCard](#), if applicable.
3. Remove the [SD card](#), if applicable.
4. Remove the [base cover](#).
5. Remove the [battery](#).
6. Remove the [hard drive and audio board](#).
7. Remove the [WLAN card](#).
8. Remove the [LED cover](#).
9. Remove the [memory](#).
10. Remove the [keyboard](#).
11. Remove the [card reader](#).
12. Remove the [coin-cell battery](#).
13. Remove the [system board](#).
14. Disconnect the fan cable from the system board.
15. Remove the screws that secure the heat sink and fan assembly to the system board.
16. Lift the heat sink and fan assembly up and away from the system board.

### Replacing the Heat Sink and Fan Assembly

To replace the heat sink and fan assembly, perform the above steps in reverse order.

---



[Back to Contents Page](#)

## Keyboard

### Dell™ Latitude™ 13 Service Manual

**WARNING:** Before working inside your computer, read the safety information that shipped with your computer. For additional safety best practices information, see the Regulatory Compliance Homepage at [www.dell.com/regulatory\\_compliance](http://www.dell.com/regulatory_compliance).

---

## Removing the Keyboard



**NOTE:** You may need to install Adobe® Flash® Player from [Adobe.com](http://Adobe.com) in order to view the illustrations below.

1. Follow the procedures in [Before Working Inside Your Computer](#).
2. Remove the [ExpressCard](#), if applicable.
3. Remove the [SD card](#), if applicable.
4. Remove the [base cover](#).
5. Remove the [battery](#).
6. Remove the [LED cover](#).
7. Remove the screws that secure keyboard to the computer.
8. Flip over the keyboard and lay it on the palm rest.
9. Carefully lift the white clip to release the keyboard cable.
10. Disconnect the keyboard cable from its connector on the system board.
11. Lift the keyboard up and away from the computer.

## Replacing the Keyboard

To replace the keyboard, perform the above steps in reverse order.

---

[Back to Contents Page](#)

[Back to Contents Page](#)

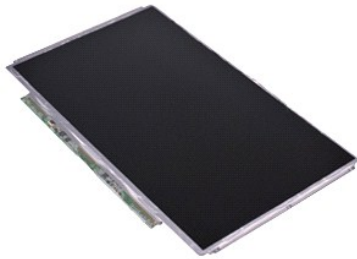
## Display Panel

Dell™ Latitude™ 13 Service Manual

**WARNING:** Before working inside your computer, read the safety information that shipped with your computer. For additional safety best practices information, see the Regulatory Compliance Homepage at [www.dell.com/regulatory\\_compliance](http://www.dell.com/regulatory_compliance).

---

### Removing the Display Panel



**NOTE:** You may need to install Adobe® Flash® Player from [Adobe.com](http://Adobe.com) in order to view the illustrations below.

1. Follow the procedures in [Before Working Inside Your Computer](#).
2. Remove the [ExpressCard](#), if applicable.
3. Remove the [SD card](#), if applicable.
4. Remove the [base cover](#).
5. Remove the [display bezel](#).
6. Remove the screws that secure the display panel to the display cover.
7. Carefully flip the display panel towards the keyboard.
8. Remove the adhesive tape that secures the display-panel cable to the display cover.
9. Remove the display panel from the computer.

### Replacing the Display Panel

To replace the display panel, perform the above steps in reverse order.

---

[Back to Contents Page](#)

[Back to Contents Page](#)

## Display Bezel

Dell™ Latitude™ 13 Service Manual

**WARNING:** Before working inside your computer, read the safety information that shipped with your computer. For additional safety best practices information, see the Regulatory Compliance Homepage at [www.dell.com/regulatory\\_compliance](http://www.dell.com/regulatory_compliance).

---

### Removing the Display Bezel



**NOTE:** You may need to install Adobe® Flash® Player from [Adobe.com](http://Adobe.com) in order to view the illustrations below.

1. Follow the procedures in [Before Working Inside Your Computer](#).
2. Remove the screw covers from the display bezel.
3. Remove the screws that secure the display bezel to the display assembly.
4. Using a plastic scribe, gently pry under the display bezel to release it from the display assembly.
5. Lift the display bezel and remove it from the display assembly.

### Replacing the Display Bezel


To replace the display bezel, perform the above steps in reverse order.

---

[Back to Contents Page](#)

## Memory


### Dell™ Latitude™ 13 Service Manual

 **WARNING:** Before working inside your computer, read the safety information that shipped with your computer. For additional safety best practices information, see the Regulatory Compliance Homepage at [www.dell.com/regulatory\\_compliance](http://www.dell.com/regulatory_compliance).

---

## Removing the Memory Module



 **NOTE:** You may need to install Adobe® Flash® Player from [Adobe.com](http://Adobe.com) in order to view the illustrations below.

1. Follow the procedures in [Before Working Inside Your Computer](#).
  2. Remove the [ExpressCard](#), if applicable.
  3. Remove the [SD card](#), if applicable.
  4. Remove the [base cover](#).
  5. Remove the [battery](#).
  6. Remove the [LED cover](#).
  7. Use your fingertips to carefully spread apart the securing clips on each end of the memory module connector until the memory module pops up.
- 
8. Remove the memory module from its connector on the system board, drawing the module from the system board at a 45-degree angle.

## Replacing the Memory Module

1. Place the memory module at a 45-degree angle into the connector on the system board, and align the notch in the module with the tab on the connector.
2. Press down on the module until it clicks into place. If the module does not click into place, remove the module and reinstall it.

## Palm Rest and Display Assembly

Dell™ Latitude™ 13 Service Manual

**WARNING:** Before working inside your computer, read the safety information that shipped with your computer. For additional safety best practices information, see the Regulatory Compliance Homepage at [www.dell.com/regulatory\\_compliance](http://www.dell.com/regulatory_compliance).

---

### Removing the Palm Rest and Display Assembly



**NOTE:** You may need to install Adobe® Flash® Player from [Adobe.com](http://Adobe.com) in order to view the illustrations below.

1. Follow the procedures in [Before Working Inside Your Computer](#).
2. Remove the [ExpressCard](#), if applicable.
3. Remove the [SD card](#), if applicable.
4. Remove the [base cover](#).
5. Remove the [battery](#).
6. Remove the [hard drive and audio board](#).
7. Remove the [WLAN card](#).
8. Remove the [LED cover](#).
9. Remove the [memory](#).
10. Remove the [keyboard](#).
11. Remove the [card reader](#).
12. Remove the [coin-cell battery](#).
13. Remove the [system board](#).
14. Remove the screws on the right of the display hinge.
15. Remove the screws on the left of the display hinge to release the display assembly from the palm rest.
16. Release the antennae, camera, and display cables and remove them from the palm rest.
17. Remove the palm rest from the display assembly.

### Replacing the Palm Rest and Display Assembly


To replace the palm rest and display assembly, perform the above steps in reverse order.

---

[Back to Contents Page](#)

## LED Cover


Dell™ Latitude™ 13 Service Manual

 **WARNING:** Before working inside your computer, read the safety information that shipped with your computer. For additional safety best practices information, see the Regulatory Compliance Homepage at [www.dell.com/regulatory\\_compliance](http://www.dell.com/regulatory_compliance).

---

### Removing the LED Cover



 **NOTE:** You may need to install Adobe® Flash® Player from [Adobe.com](http://Adobe.com) in order to view the illustrations below.

1. Follow the procedures in [Before Working Inside Your Computer](#).
2. Starting from the right side of the computer, use a plastic scribe to gently pry up the LED cover from the computer chassis.
3. Carefully pull the LED cover toward the keyboard, then flip it up toward the display.
4. Disconnect the LED board cable from its connector on the LED cover.
5. Lift and remove the LED cover from the computer.

### Replacing the LED Cover

To replace the LED cover, perform the above steps in reverse order.


---

[Back to Contents Page](#)

[Back to Contents Page](#)

## Secure Digital (SD) Card


Dell™ Latitude™ 13 Service Manual

 **WARNING:** Before working inside your computer, read the safety information that shipped with your computer. For additional safety best practices information, see the Regulatory Compliance Homepage at [www.dell.com/regulatory\\_compliance](http://www.dell.com/regulatory_compliance).

---

### Removing the SD Card



 **NOTE:** You may need to install Adobe® Flash® Player from [Adobe.com](http://Adobe.com) in order to view the illustrations below.

1. Follow the procedures in [Before Working Inside Your Computer](#).
2. Press in on the SD card to release the SD card from the computer.
3. Slide the SD card out of the computer.

### Replacing the SD Card

To replace the SD card, perform the above steps in reverse order.

---

[Back to Contents Page](#)

[Back to Contents Page](#)

## SIM Card Reader


Dell™ Latitude™ 13 Service Manual

**WARNING:** Before working inside your computer, read the safety information that shipped with your computer. For additional safety best practices information, see the Regulatory Compliance Homepage at [www.dell.com/regulatory\\_compliance](http://www.dell.com/regulatory_compliance).

---

### Removing the SIM Card Reader



 **NOTE:** You may need to install Adobe® Flash® Player from [Adobe.com](http://Adobe.com) in order to view the illustrations below.

1. Follow the procedures in [Before Working Inside Your Computer](#).
2. Remove the [ExpressCard](#), if applicable.
3. Remove the [SD card](#), if applicable.
4. Remove the [base cover](#).
5. Remove the [battery](#).
6. Slide the white latch to disconnect the flex cable from the SIM card reader.
7. Remove the screw that secures the SIM card reader to the computer.
8. Remove the SIM card reader from the computer.

### Replacing the SIM Card Reader

To replace the SIM card reader, perform the above steps in reverse order.

---

[Back to Contents Page](#)



[Back to Contents Page](#)

## Subscriber Identity Module (SIM) Card

Dell™ Latitude™ 13 Service Manual

**WARNING:** Before working inside your computer, read the safety information that shipped with your computer. For additional safety best practices information, see the Regulatory Compliance Homepage at [www.dell.com/regulatory\\_compliance](http://www.dell.com/regulatory_compliance).

---

### Removing the SIM Card



**NOTE:** You may need to install Adobe® Flash® Player from [Adobe.com](http://Adobe.com) in order to view the illustrations below.

1. Follow the procedures in [Before Working Inside Your Computer](#).
2. Remove the [battery](#).
3. Remove the [LED cover](#).
4. Remove the [keyboard](#).
5. Slide the SIM card holder and lift it to release the the SIM card from the SIM card holder.
6. Remove the SIM card from the SIM card holder.

### Replacing the SIM Card

To replace the SIM card, perform the above steps in reverse order.

---

[Back to Contents Page](#)

[Back to Contents Page](#)

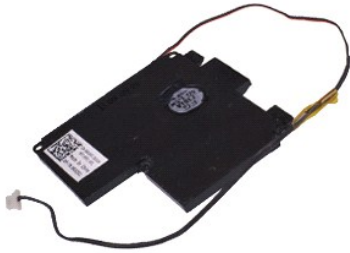
## Speaker

Dell™ Latitude™ 13 Service Manual

**WARNING:** Before working inside your computer, read the safety information that shipped with your computer. For additional safety best practices information, see the Regulatory Compliance Homepage at [www.dell.com/regulatory\\_compliance](http://www.dell.com/regulatory_compliance).

---

### Removing the Speaker



**NOTE:** You may need to install Adobe® Flash® Player from [Adobe.com](http://Adobe.com) in order to view the illustrations below.

1. Follow the procedures in [Before Working Inside Your Computer](#).
2. Remove the [ExpressCard](#), if applicable.
3. Remove the [SD card](#), if applicable.
4. Remove the [base cover](#).
5. Remove the [battery](#).
6. Remove the [display closure sensor](#).
7. Disconnect the touch-pad cable from its connector on the system board.
8. Remove the tape to release the speaker cable from its routing guide in the computer.
9. Disconnect the speaker cable from the audio board and remove it from its routing guide in the computer.
10. Carefully pull up the flex cable and remove it from the speaker.
11. Remove the screws that secure the speaker to the computer.
12. Lift the speaker up and away from the computer.

### Replacing the Speaker

To replace the speaker, perform the above steps in reverse order.

---

[Back to Contents Page](#)

## System Board

### Dell™ Latitude™ 13 Service Manual

**WARNING:** Before working inside your computer, read the safety information that shipped with your computer. For additional safety best practices information, see the Regulatory Compliance Homepage at [www.dell.com/regulatory\\_compliance](http://www.dell.com/regulatory_compliance).

---

## Removing the System Board



**NOTE:** You may need to install Adobe® Flash® Player from [Adobe.com](http://Adobe.com) in order to view the illustrations below.

1. Follow the procedures in [Before Working Inside Your Computer](#).
2. Remove the [ExpressCard](#), if applicable.
3. Remove the [SD card](#), if applicable.
4. Remove the [base cover](#).
5. Remove the [battery](#).
6. Remove the [hard drive and audio board](#).
7. Remove the [WLAN card](#).
8. Remove the [LED cover](#).
9. Remove the [memory](#).
10. Remove the [keyboard](#).
11. Remove the [card reader](#).
12. Remove the [coin-cell battery](#).
13. Pull up the blue tab to disconnect the display cable from the system board.
14. Gently turn over the computer and remove the tape to release the antennae cables from the system board.
15. Disconnect the camera cable from the system board.
16. Disconnect the display status sensor and touch-pad flex cables from the system board.
17. Remove the screws that secure the system board and fan to the computer.
18. Remove the system board from the computer.

## Replacing the System Board

To replace the system board, perform the above steps in reverse order.

---

## Wireless Local Area Network (WLAN) Card

Dell™ Latitude™ 13 Service Manual

**WARNING:** Before working inside your computer, read the safety information that shipped with your computer. For additional safety best practices information, see the Regulatory Compliance Homepage at [www.dell.com/regulatory\\_compliance](http://www.dell.com/regulatory_compliance).

---

### Removing the WLAN Card



**NOTE:** You may need to install Adobe® Flash® Player from [Adobe.com](http://Adobe.com) in order to view the illustrations below.

1. Follow the procedures in [Before Working Inside Your Computer](#).
2. Remove the [ExpressCard](#), if applicable.
3. Remove the [SD card](#), if applicable.
4. Remove the [base cover](#).
5. Remove the [battery](#).
6. Remove the antenna cables from the WLAN card.
7. Remove the screw that secures the WLAN card to the system board.
8. Gently pry the WLAN card from the system board.
9. Pull the WLAN card away from its connector on the system board and remove it from the computer.

### Replacing the WLAN Card

To replace the WLAN Card, perform the above steps in reverse order.

---

# Working on Your Computer


## Dell™ Latitude™ 13 Service Manual


- [Before Working Inside Your Computer](#)
  - [Recommended Tools](#)
  - [Turning Off Your Computer](#)
  - [After Working Inside Your Computer](#)
- 


## Before Working Inside Your Computer


Use the following safety guidelines to help protect your computer from potential damage and to help to ensure your personal safety. Unless otherwise noted, each procedure included in this document assumes that the following conditions exist:


- 1 You have performed the steps in [Working on Your Computer](#).
- 1 You have read the safety information that shipped with your computer.
- 1 A component can be replaced or--if purchased separately--installed by performing the removal procedure in reverse order.

 **WARNING:** Before working inside your computer, read the safety information that shipped with your computer. For additional safety best practices information, see the Regulatory Compliance Homepage at [www.dell.com/regulatory\\_compliance](http://www.dell.com/regulatory_compliance).

 **CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.

 **CAUTION:** To avoid electrostatic discharge, ground yourself by using a wrist grounding strap or by periodically touching an unpainted metal surface, such as a connector on the back of the computer.

 **CAUTION:** Handle components and cards with care. Do not touch the components or contacts on a card. Hold a card by its edges or by its metal mounting bracket. Hold a component such as a processor by its edges, not by its pins.

 **CAUTION:** When you disconnect a cable, pull on its connector or on its pull-tab, not on the cable itself. Some cables have connectors with locking tabs; if you are disconnecting this type of cable, press in on the locking tabs before you disconnect the cable. As you pull connectors apart, keep them evenly aligned to avoid bending any connector pins. Also, before you connect a cable, ensure that both connectors are correctly oriented and aligned.


 **NOTE:** The color of your computer and certain components may appear differently than shown in this document.

To avoid damaging your computer, perform the following steps before you begin working inside the computer.


1. Ensure that your work surface is flat and clean to prevent the computer cover from being scratched.
2. Turn off your computer (see [Turning Off Your Computer](#)).
3. If the computer is connected to a docking device (docked), undock it.


 **CAUTION:** To disconnect a network cable, first unplug the cable from your computer and then unplug the cable from the network device.

4. Disconnect all network cables from the computer.
5. Disconnect your computer and all attached devices from their electrical outlets.
6. Close the display and turn the computer upside-down on a flat work surface.

 **CAUTION:** To avoid damaging the system board, you must remove the main battery before you service the computer.

7. Remove the main battery (see [Battery](#)).
8. Turn the computer top-side up.
9. Open the display.
10. Press the power button to ground the system board.

 **CAUTION:** To guard against electrical shock, always unplug your computer from the electrical outlet before opening the display.

 **CAUTION:** Before touching anything inside your computer, ground yourself by touching an unpainted metal surface, such as the metal at the back of the computer. While you work, periodically touch an unpainted metal surface to dissipate static electricity, which could harm internal components.

11. Remove any installed ExpressCards or Smart Cards from the appropriate slots.
12. Remove the hard drive (see [Hard Drive](#)).

## Recommended Tools

The procedures in this document may require the following tools:


- 1 Small flat-blade screwdriver
- 1 #0 Phillips screwdriver
- 1 #1 Phillips screwdriver
- 1 Small plastic scribe
- 1 Flash BIOS update program CD

## Turning Off Your Computer

 **CAUTION:** To avoid losing data, save and close all open files and exit all open programs before you turn off your computer.

1. Shut down the operating system:

1 In Windows Vista®:

Click **Start** , then click the arrow in the lower-right corner of the **Start** menu as shown below, and then click **Shut Down**.



1 In Windows® XP:

Click **Start**→ **Turn Off Computer**→ **Turn Off**.

The computer turns off after the operating system shutdown process is complete.

2. Ensure that the computer and all attached devices are turned off. If your computer and attached devices did not automatically turn off when you shut down your operating system, press and hold the power button for about 6 seconds to turn them off.


---

## After Working Inside Your Computer

After you complete any replacement procedure, ensure you connect any external devices, cards, and cables before turning on your computer.

 **CAUTION:** To avoid damage to the computer, use only the battery designed for this particular Dell computer. Do not use batteries designed for other Dell computers.

1. Connect any external devices, such as a port replicator, battery slice, or media base, and replace any cards, such as an ExpressCard.

 **CAUTION:** To connect a network cable, first plug the cable into the network device and then plug it into the computer.

2. Connect any telephone or network cables to your computer.
3. Replace the [battery](#).
4. Connect your computer and all attached devices to their electrical outlets.
5. Turn on your computer.

---

[Back to Contents Page](#)